Tipping Survey Results
(1,000 UK residents were surveyed by 3Gem Research & Insights)
Q1 - Do you tip?

Yes = 80%
No = 19%
Q2 - How do/would you prefer to tip?

- Pay tip separately: 71%
- Cover it as an added service charge: 17%
- See it scrapped altogether: 9%
- See it included in the initial pricing (not bracketed as a service charge): 7%
Q3 - Who are you most likely to tip?

- Waiter = 71%
- Taxi Driver = 45%
- Hairdresser/beautician = 36%
- Bartender = 26%
- Housekeeping = 24%
- Fast food chains = 18%
- Concierge = 13%
- Other, please specify = 1%
Q4 - Do you feel anxious about requesting to remove a service charge?

Yes: 53%
No: 47%
Q5 - Would you prefer it if tips went to the individual who served you, or be distributed amongst the team?

The Individual = 82%

The wider team (which includes the individual) = 18%
What gender are you?

Male = 49%
Female = 51%
Other = 0%
Prefer not to say = 0%
How old are you?

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-24</td>
<td>17%</td>
</tr>
<tr>
<td>25-34</td>
<td>24%</td>
</tr>
<tr>
<td>35-44</td>
<td>23%</td>
</tr>
<tr>
<td>45-54</td>
<td>22%</td>
</tr>
<tr>
<td>55-60</td>
<td>15%</td>
</tr>
</tbody>
</table>

Mean age = 38.6
For any further information please contact hospa@hospa.org.