



HOSPA

In partnership with



# Tipping

## Survey Results

(1,000 UK residents were surveyed by 3Gem Research & Insights)



# Q1 - Do you tip?

Yes = 80%

No = 19%

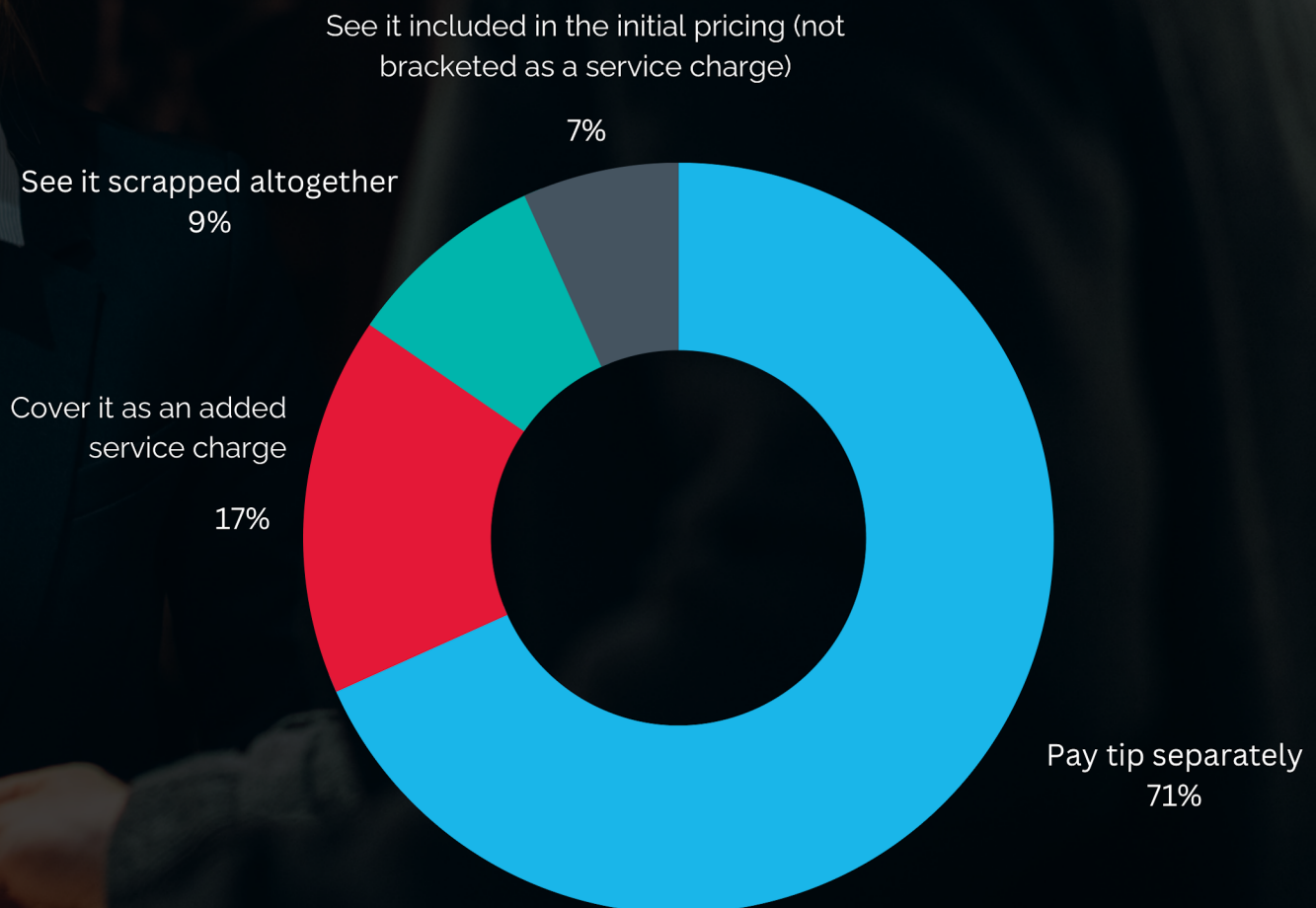
Yes

No

TIP



## Q2 - How do/would you prefer to tip?





# Q3 - Who are you most likely to tip?

Waiter = 71%

Taxi Driver = 45%

Hairdresser/beautician = 36%

Bartender = 26%

Housekeeping = 24%

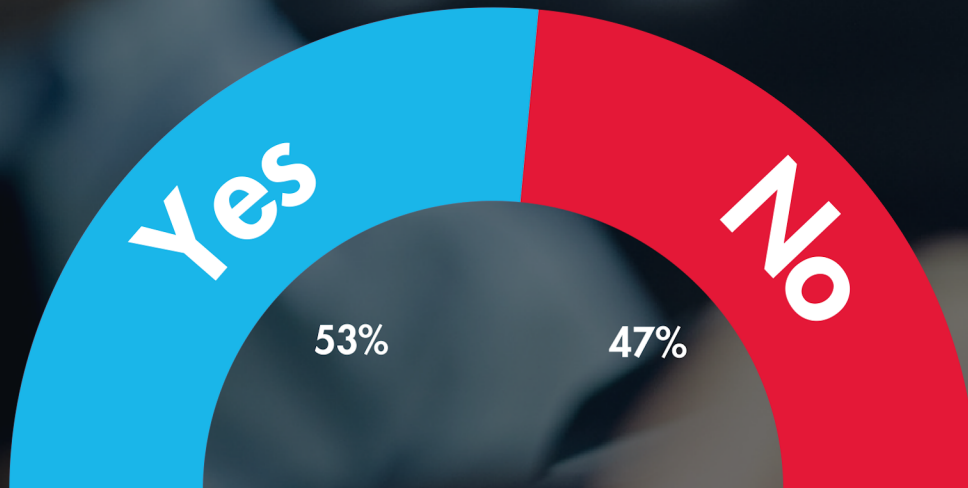
Fast food chains = 18%

Concierge = 13%

Other, please specify = 1%



# Q4 - Do you feel anxious about requesting to remove a service charge?





**Q5 - Would you prefer it if tips went to the individual who served you, or be distributed amongst the team?**



**The Individual  
= 82%**



**The wider team  
(which includes the individual)  
= 18%**



# What gender are you?

**Male = 49%**

**Female = 51%**

**Other = 0%**

**Prefer not to say = 0%**



# How old are you?

**18-24 = 17%**

**25-34 = 24%**

**35-44 = 23%**

**45-54 = 22%**

**55-60 = 15%**

**Mean age = 38.6**





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